



2023-24 SUBSCRIBER HANDBOOK

A COMPLETE GUIDE FOR YOUR FLEXPASS SUBSCRIPTION

RECORD YOUR RESERVATION

Once you've received confirmation of reservations from the Box Office, use this space to remember which dates you've chosen:

THE LEHMAN TRILOGY

September 19 - October 29, 2023

Presented at Broadway in Chicago's Broadway Playhouse

THE LIFESPAN OF A FACT

November 1 - December 23, 2023

NOTES FROM THE FIELD

January 31 - March 24, 2024

BLACK SUNDAY

May 8 - June 29, 2024

We encourage you to visit and bookmark our website – timelinetheatre.com

Regular online updates keep you informed about health and safety requirements; performance schedules and production information; special events; videos; reviews; other resources related to the plays; directions, parking and dining information; and much more!



THANK YOU FOR SUBSCRIBING!

By joining us as a subscriber, you are playing a vital role in helping TimeLine produce our unique style of plays that explore today's social and political issues through the lens of the past. **We greatly appreciate your support!**

BOX OFFICE CONTACT & HOURS

If at any time you have questions or comments about your subscription, please contact us!

773.281.TIME (8463) x6 *phone* **boxoffice@timelinetheatre.com** *email*

Monday — CLOSED

Tuesday — 12 pm - 5 pm

Wednesday — 12 pm - 5 pm
(8 pm on performance dates)

Thursday — 12 pm - 5 pm (8 pm on performance dates)

Friday — 12 pm - 5 pm (8:30 pm on performance dates)

Saturday — 12 pm - 8:30 pm (performance dates only)

Sunday — 12 pm - 2:30 pm (performance dates only)

PLEASE NOTE: These hours are subject to change. If Box Office staff are not able to answer your call, we will be checking voicemail and email and responding at our next opportunity. If we miss your call, please leave a detailed message so that we may best assist you.

Your FlexPass is valid only for these plays in our 2023-24 Season:



THANK YOU for choosing to be a TimeLine Subscriber for our 2023-24 Season. **We are truly grateful for your support!**

2023-2024 PERFORMANCE SCHEDULE

The *Lehman Trilogy* takes place at Broadway In Chicago's Broadway Playhouse, 175 E. Chestnut St., Chicago. All other performances take place at TimeLine Theatre, 615 W. Wellington Ave., Chicago. For the most up-to-date performance and event schedule, please visit timelinetheatre.com/calendar

CALENDAR KEY

- Regular Performance
- Preview Performance
- Opening Night *SOLD OUT*

PLEASE NOTE:

As of press time, discussions and special events for *The Lehman Trilogy* are to be announced. Please visit our website for the latest information.

■ **Post-Show Discussion**
After selected performances, on these dates, stay for a brief, informal discussion hosted by a TimeLine Company Member and featuring members of the production team. *FREE*

■ **Company Member Discussion**
A post-show conversation with members of the TimeLine Company. *FREE*

■ **PRE-Show Discussion**
Starting one hour before this performance, come early for a 30-minute introductory conversation hosted by a TimeLine Company Member and the production dramaturg. *FREE*

■ **Sunday Scholars Panel Discussion**
A one-hour panel discussion featuring experts on the themes and issues of the play. *FREE*

■ **Distanced Performance**
Performances on these dates will have a capacity cap, masking requirement, and seating chart so that patrons can sit with additional space allocated between parties. Anyone is welcome to attend, but due to very limited capacity, we ask that immunocompromised be given first chance to reserve.

■ **Open-Captioned**
Performances on these dates (matinee on Saturdays) will be open captioned, with a text display of words and sounds heard during the performance.

■ **Audio Described**
These performances feature narration about visual elements of the production around the dialogue, available for individual patrons via headphones.

THE LEHMAN TRILOGY SHOWTIMES

Previews: 9/19 - 9/22 at 7:30pm, 9/23 at 2pm & 8pm, 9/24 at 2pm & 7:30pm, 9/26 at 7:30pm

Opening Night: 7:30pm *SOLD OUT*

Tuesday - Fridays: 7:30pm (also 2pm on 10/4, 10/11, & 10/25)

Saturdays: 2pm and 8pm

Sundays: 2pm (also 7:30pm on 10/1 & 10/22)

Chicago Premiere

THE LEHMAN TRILOGY

by Stefano Massini
adapted by Ben Power
co-directed by Nick Bowling and Vanessa Stalling

SEP 27 - OCT 29, 2023

previews 9/19 - 9/26

The quintessential story of western capitalism, rendered through the lens of a single immigrant family.

SEPTEMBER 2023						
Su	M	T	W	Th	F	Sa
			19	20	21	22
			26	27	28	29
24	25	26	27	28	29	30

OCTOBER 2023						
Su	M	T	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29						

ADDITIONAL ACCESSIBILITY EVENT:

ASL Interpreted on 10/8 at 2pm
This performance will be interpreted in American Sign Language.

THE LIFESPAN OF A FACT, NOTES FROM THE FIELD, AND BLACK SUNDAY SHOWTIMES

Previews: Wednesday - Friday at 8pm; Saturday at 4pm; Sunday at 2pm; Tuesday & Wednesday before Opening at 7:30pm

Opening Night: 7:30pm *SOLD OUT*

Tuesdays: 11/21 at 2pm and 3/12 at 7:30pm only, Wednesdays & Thursdays: 7:30pm (also 2pm on 12/21, 3/13, 3/14, 6/20, & 6/27)

Fridays: 8pm (also 4pm on 11/24)

Saturdays: 4pm and 8pm (except no 4pm on 11/11, 2/10, & 5/18)

Sundays: 2pm

Chicago Premiere

THE LIFESPAN OF A FACT

by Jeremy Kareken & David Murrell and Gordon Farrell
based on the book by John D'agata and Jim Fingal
directed by Mechelle Moe

NOV 9 - DEC 23, 2023

previews 11/1 - 11/8

A comedic showdown between truth and fact set in the world of non-fiction publishing.

NOVEMBER 2023						
Su	M	T	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

DECEMBER 2023						
Su	M	T	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23

Chicago Premiere

NOTES FROM THE FIELD

by Anna Deavere Smith
directed by Mikael Burke

FEB 8 - MAR 24, 2024

previews 1/31 - 2/7

An innovative documentary piece that shines a spotlight on the stories of those caught in America's school-to-prison pipeline, utilizing verbatim dialogue pulled from more than 250 real accounts.

JANUARY / FEBRUARY 2024						
Su	M	T	W	Th	F	Sa
			31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

MARCH 2024						
Su	M	T	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24						

World Premiere

BLACK SUNDAY

by Dolores Díaz
directed by Sandra Marquez

MAY 16 - JUN 29, 2024

previews 5/8 - 5/15

This new work developed through the Playwrights Collective is a startling look at conflicts of climate change, race, and gender in the days leading up to an infamous dust storm in 1930s Texas.

MAY 2024						
Su	M	T	W	Th	F	Sa
			8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JUNE 2024						
Su	M	T	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

KNOW YOUR FLEXPASS

Here is a quick guide to understanding your perks

Find your FlexPass:	Use your FlexPass to get tickets to:	Your ticket availability* is:	You can exchange your tickets:	If exchanging, you pay ticket upgrade costs:
PREMIUM FlexPass	Any Performance	<i>GUARANTEED</i> if booked before the final 2 weeks of a production	Unlimited free exchanges	Never
ANYTIME FlexPass		<i>PRIORITY ACCESS</i> if booked during the final 2 weeks of a production		
MYLINE FlexPass (age 18-35)		<i>PRIORITY ACCESS</i> if booked after Opening Night		
WEEKDAY FlexPass	Wednesday, Thursday, and Friday performances	<i>LIMITED</i> if booked during the final 2 weeks of a production	Two free exchanges per production; extra exchanges available at additional cost of \$5 per ticket	When exchanging to a Saturday or Sunday performance
PREVIEW FlexPass	Previews only	<i>GUARANTEED</i> if booked before the first preview		
		<i>PRIORITY ACCESS</i> if booked after the first preview		When exchanging to any regular run performance
		<i>LIMITED</i> if booked during the final 2 weeks of a production		

* Please review "Important Information About Ticket Availability" on Page 5



NEW PARTNER PERK! EXCLUSIVE FOR TIMELINE SUBSCRIBERS:
SAVE 20% OFF all Chicago History Museum general membership levels when you use code **24TIMELINE**.

Includes Individual, Individual plus, Dual, Dual plus, Household, and Household plus; **excludes All Star level**. May be claimed at any time before 6/30/24. *NOTE: If you enroll in auto-renewal, the code will not automatically apply next term.*

PERK ALERT!

BRING-A-FRIEND DISCOUNT

Subscribers may purchase additional tickets for \$10 OFF regular price

To purchase additional tickets using your Bring-a-Friend discount, please include details of that request when you reserve tickets. Bring-A-Friend tickets are subject to availability and payment is required in advance.

HOW TO MAKE A RESERVATION

You don't have to wait to reserve! Subscribers can reserve for the entire season at any time. We recommend that you have alternate dates in mind whenever you request reservations.

1 Pick a date and time

You can find our Performance Schedule on Page 3 of this handbook or online at timelinetheatre.com/calendar

2 Request a reservation

You can request reservations in two ways:

- Call the TimeLine Box Office at 773.281.8463 x6
- Request reservations online at timelinetheatre.com/flexpass-reservations

Please be ready with the following information:

- The name under which your FlexPass was purchased
- The performance date and time you would like to attend
- The number of FlexPass admissions you wish to use
- A phone number and/or email where we may confirm your reservation

3 Attend the show

TimeLine is a ticketless theater. Once your reservation is confirmed, you can trust that your name is on the check-in list. Simply arrive to your scheduled performance and give your name at the Box Office desk. We will hand you a program book that serves as your ticket for entry.



MAKE THE MOST OF YOUR FLEXPASS

A major perk of a FlexPass subscription is that **YOU MAY USE YOUR ADMISSIONS AS YOU CHOOSE IN ANY COMBINATION.** For example, with a 4-Admission FlexPass, you can:

- Use 1 ticket to each of the four productions
- Use 2 tickets each to two productions
- Use 3 tickets to one production + 1 ticket to another

IMPORTANT INFORMATION ABOUT TICKET AVAILABILITY

Subscribers do get priority when making reservations—we even hold back tickets from public sale to accommodate you. However, performances may still sell out and **subscriber reservations are subject to availability.** We recommend that you make reservations early for best availability.

- **GUARANTEED:** TimeLine guarantees you a ticket to see the production but we cannot guarantee availability of your first-choice dates. Always have a back-up date (or two) when requesting reservations!
- **PRIORITY ACCESS:** TimeLine makes every effort to provide a ticket to see the production, including holding back tickets for subscribers, but availability becomes progressively more limited as the run continues.
- **LIMITED:** During the final two weeks of each run, flexibility of dates will be limited. Those reserving or attempting to exchange during this period risk forfeiting their opportunity to see the production. Unused admissions may be redeemed at future 2023-24 season productions but are not eligible for refund nor for exchange into another season.



REMEMBER

Any tickets that had been held back for use by subscribers will be released for public sale starting 48 hours prior to each performance.

SEATING

TimeLine Theatre opens approximately 30 minutes prior to curtain for you to pick your own seats. We encourage you and your guests to arrive at the theater and claim your tickets at least 15 minutes prior to the start of the performance, to help ensure that your party can sit together at sold-out shows.

TICKET RELEASE & NO LATE SEATING

Any unclaimed tickets may be released to patrons on our waiting list starting 5 minutes prior to curtain time. Please note that due to the configuration of the theatre, **latecomers will not be seated.**

EXCHANGES & CANCELLATIONS

If you need to cancel or change your selected dates, we are happy to reschedule you, subject to availability. **Please make exchanges and/or cancellations at least 24 hours prior to your scheduled performance.** We appreciate the courtesy of knowing when seats have become available for other patrons. Unused admissions may be redeemed at future performances within the 2023-24 season but are not eligible for refund nor for use in any other season. Please see our Frequently Asked Questions (Page 8) for more information.

ANYTIME, WEEKDAY, and PREVIEW FlexPass holders may make up to 2 free exchanges per production; additional exchanges will incur a \$5 per ticket fee. Unused exchanges from one production may not be used for subsequent productions. PREMIUM FlexPass holders enjoy unlimited free exchanges.

PLEASE NOTE: Ticket upgrade charges may apply for PREVIEW and WEEKDAY FlexPass holders who are rescheduling out of their designated performances.

PERK ALERT!

BACKSTORY & MORE

You'll receive *Backstory*, our magazine with historical background, artist interviews, and more, prior to the opening of each production. *Backstory* is delivered by mail, email, or in person, based on your recorded preference.

You'll also receive news and information via email, invitations to special events, early access to tickets for additional productions and play readings, and offers from our neighborhood partners.

ACCESSIBILITY

Wheelchair Lifts — Our theatre on Wellington Avenue features two wheelchair lifts that make the theatre space and restroom level accessible to wheelchair users and visitors who need to avoid stairs.

Assistive Listening Devices — TimeLine offers RF assistive listening devices for those who request them. To check out a listening device, ask a TimeLine representative when you arrive and provide an ID.

Captioned Performances — Open captioning is a text display of words and sounds heard during the performance. The display is positioned in such a way that it is open for anyone to see in a particular seating area. See the Performance Calendar for specific dates.

Audio Described Performances — Audio description allows patrons to access the visual experience of our performances. A live narrator gives verbal descriptions of actions, costumes, scenery, and other visual elements via a handheld device and headphones delivered to individual patrons before the show. See the Performance Calendar for specific dates.

Accessible Seating for Performances — If you need specific seating due to disability, you may request accessible seats. When placing your reservation, please let us know how we may assist you in finding the best seats to fit your needs.

! NOTE: There are a limited number of accessible seats per performance and we cannot guarantee that larger parties will all be seated in the same row. **Reserved accessible seating will be released to other patrons if not claimed at least 10 minutes prior to curtain.**


Large Print Programs — Please inquire at the Box Office about large-print versions of our *Backstory* Program Book, available for perusal when you are at the show.

Please visit timelinetheatre.com/accessibility for further information about accessibility, and an up-to-date event schedule.

MAP AND PARKING

Details for TimeLine's home in Lakeview East. For information about Broadway In Chicago's Broadway Playhouse, 175 E. Chestnut Street (for performances of *The Lehman Trilogy*), please visit timelinetheatre.com/venues/broadway-playhouse



 TimeLine Theatre is located at 615 W. Wellington Ave., near the corner of Wellington and Broadway.

TimeLine offers discounted parking with validation at:

- P1 Century Plaza Parking**
2836 N. Clark
Self-park garage with several floors of parking, open 24 hours.
Discount price: \$10 for up to 6 hours, with validation obtained at the Box Office.

Other nearby options:

- P2 Broadway at Surf Public Parking**
2846 N. Broadway
Roof-top self-park lot, well-lit with elevators; closes at midnight. 2-4 hours for \$21; 4-12 hours for \$22.
- P3 LAZ Parking**
3116 N. Broadway
Small self-park surface lot with driveway entrance and automated pay station. 1-5 hours for \$8; 5-8 hours for \$12.

- P4 Illinois Masonic Visitors Parking Lots**
3000 N. Halsted
836 W. Wellington
Covered self-park garages adjoining the hospital, open 24 hours. 2-6 hours for \$16.


Free or metered street parking is very limited, but possible. Allow extra time & beware of neighborhood permit laws!

Other parking options: See The Bagel Dining & Parking Package at right.

Rideshare and taxicabs are usually readily available.

For up-to-date parking details for all venues, visit timelinetheatre.com

Parking facilities are not affiliated with TimeLine. Hours, prices and availability are subject to change. Details as of July 2023.

 TimeLine is easily accessible via the CTA. We are closest to the Belmont stop on the Red Line and the Wellington and Belmont stops on the Brown and Purple lines. Buses #36, #151, #8 and #22 stop at or near Wellington.

NEIGHBORHOOD DINING

TimeLine's Lakeview East neighborhood offers an extremely wide variety of restaurants within walking distance, far too many to list here! You can visit our website (timelinetheatre.com) or the Lakeview East Chamber of Commerce (lakevieweast.com) for more information, but here are a few that we recommend:



The Bagel Restaurant and Deli
3107 N. Broadway • 773.477.0300
Traditional deli favorites

P6 PARKING OFFER AT THE BAGEL

Free theater parking with meal. Park in The Bagel lot, identify yourself as a TimeLine subscriber, spend \$20 or more per person and stay parked during the show. Be sure to inform restaurant management that you are seeing a TimeLine show and register your car to confirm parking arrangements.



Ceres' Table
3124 N. Broadway • 773.922.4020
Regional Italian cuisine



Chilam Balam
3023 N. Broadway • 773.296.6901
Mexican shared plates with a farm fresh twist



Drew's On Halsted
3201 N. Halsted • 773.244.9191
Cozy, elegant American fare and amazing martinis



DryHop Brewers
3155 N. Broadway • 773.857.3155
Neighborhood craft brewery and kitchen, plus next-door Roebuck Pizza



El Nuevo Mexicano
2914 N. Clark • 773.528.2131
Authentic Mexican cuisine



Stella's Diner
3042 N. Broadway • 773.472.9040
Casual corner eatery with American diner classics



Wilde Bar & Restaurant
3130 N. Broadway • 773.244.0404
Upscale pub food with an Irish flair



PLUS:
BottlesUp!
3164 N. Broadway • 773.362.4999
Boutique wine shop, providing a shop, club, and community.

For current details and discount offers, visit timelinetheatre.com. Restaurants and shops are not affiliated with TimeLine. All dining offers are subject to change. Details as of July 2023.

! FREQUENTLY ASKED QUESTIONS

Where is the theatre? How can I get there/park? Do you have dining recommendations? For directions, parking, and local dining information—including details about our restaurant partners and current dining and parking discount offers—visit [timelinetheatre.com/location](https://www.timelinetheatre.com/location)

What happens if I miss my scheduled performance? You may reschedule for a future performance, subject to availability, or save your admission(s) and use them to bring a friend to another production for which they are valid. We request a minimum of 24 hours notice if you find you are unable to use reserved tickets.

If I am unable to attend a production, what happens to my admissions? Your 2023-24 FlexPass Subscription admissions remain valid through their expiration date of June 29, 2024. You may give them to a family member or friend, or bring guests to remaining productions.

If I don't use all of my FlexPass admissions this season, can I use my remaining admissions next season? No. Your 2023-24 FlexPass Subscription is valid only during the current season and expires on June 29, 2024. Unused admissions cannot be transferred to the next season.

How can I find out how many admissions I have left? Call the Box Office at 773.281.8463 x6 or email us at boxoffice@timelinetheatre.com, and we'd be happy to let you know how many admissions you have left.

Why does my FlexPass subscription have an expiration date? Your FlexPass is valid only during the 2023-24 season and expires on the closing date of the final production of the season. If you have any questions about the expiration of your FlexPass, please call the Box Office.

How will I know when a show is opening? Our 2023-24 Performance Calendar is included in this Handbook and schedules are available online at [timelinetheatre.com](https://www.timelinetheatre.com). Also, you will receive a production flyer and *Backstory* prior to each show opening. If you have not made your reservations by the third week of the run, our Box Office staff will call to remind you.

Can I reserve tickets online? Yes! You may request reservations online by filling out and submitting the form at [timelinetheatre.com/flexpass-reservations](https://www.timelinetheatre.com/flexpass-reservations). You will receive an email confirmation from our Box Office within 48 hours. If the show you wish to attend is less than 48 hours away, please call our Box Office at 773.281.8463 x6 instead.

What happens if the production is sold out? If a performance is marked "SOLD OUT," we may still have tickets held back just for subscribers on that date. You can call the Box Office to inquire or submit an online reservation request. Be sure to have alternate dates available, as subscriber tickets are subject to availability. And remember, any seats held back for subscribers will be released for public sale 48 hours prior to each performance. To ensure the best availability of dates, reserve early!

If the performance I want to attend is really sold out, can I sign up for a wait list? Starting one hour prior to a sold-out performance, our Box Office staff will begin a wait list. We do not take wait list names over the phone; you must be physically present at the theatre to place your name on the list. At curtain time, house management will assess whether any seats can be released due to last-minute cancellations or no-shows. Seats are released solely at our discretion. Our wait list is first-come, first-served, with priority given to current subscribers. We cannot guarantee that seats will become available, but we will do our best to accommodate you.

What if I am late to a show? Due to our intimate setting, latecomers will not be seated. Please allow ample time for travel, dining, and parking when attending your performance. If you are late, you will be asked to wait until intermission to be seated. Otherwise, you may reschedule your performance with the Box Office.

RESTRICTIONS / EXPIRATION

Your 2023-24 TimeLine FlexPass is only good for performances in our 2023-24 subscription season, as published in this Handbook, and expires on June 29, 2024. Other off-night productions, special events, play readings, or extension performances are not included and may involve an additional cost to attend. All sales are final. No redeemable cash value. While we are sensitive to individual situations and circumstances, we do reserve the right to enforce our no-refund and no-transfer policy for any unused admissions. Please contact the Box Office if you have questions.